

Consistent and Improved Scheduling at Rite Aid

How WorkForce Software Helped Schedule Staff More Effectively and Reduced Overtime Costs



"Rite Aid selected WorkForce Software based on their expertise on scheduling employees across multiple locations, user friendliness and their rapid implementation strategies."

— Dave Markley, Vice President of
Financial and Labor Analysis, Rite Aid

Goals



Schedule associates and pharmacists across multiple locations more efficiently



Reduce unnecessary and unexpected overtime and labor costs



Gain better visibility into employees' schedules and easily fill shifts

Challenges

- Employees had difficulty staying informed about their schedules and managing their availability
- Inefficient scheduling processes often led to payroll processing errors and additional overtime costs
- Needed a solution to integrate with existing time & attendance platform on a large, complex scale

The Ask

- Rite Aid was looking for a solution that helped identify staffing gaps, reduced labor costs, provided visibility into employees' schedules, and allowed staff to be more engaged in managing their availability

The Solution

- Leveraged labor forecast data to optimize scheduling processes with WorkForce Scheduling
- Provided a platform for associates and pharmacists to check their schedules and manage availability from personal devices easily
- Integrated solution into company workflow thanks to its intuitive user design and WorkForce Software's streamlined implementation process

Simplified Scheduling and Labor Demand



Overtime Cost Reduction

With WorkForce Software's employee scheduling and labor forecasting tools, Rite Aid was able to optimize their workforce planning by gaining insights into staffing gaps and scheduling employees more effectively, decreasing overtime by 7% and saving \$1.5 million annually.



Improved Work/Life Balance

Rite Aid uses WorkForce Software to help pharmacists stay informed about their schedules and have more control over their workload. By staying informed about their schedules through the app, Rite Aid staff now enjoy a better work/life balance.



Better Customer Service

Since using WorkForce Software's labor scheduling solutions, Rite Aid can provide associates with fair and predictable schedules more consistently, increasing sales and customer service levels.



Rapid Onboarding

Slow implementation processes can make or break any technology integration. Rite Aid was able to deploy WorkForce Software's labor forecasting solution to 4,600 stores across multiple areas in the U.S. in only 60 days.



8,000+
Active Users

4,600
Stores Rolled Out in 60 Days

\$1.5M
Overtime Savings in First Year

Whether employees' shifts are predictable or highly variable, the WorkForce Suite meets all your scheduling needs.

Visit www.workforcesoftware.com/workforce-suite/scheduling to learn more.

