

# WorkForce Analytics

Access to accurate, actionable metrics is more important than ever before. With true visibility across your entire workforce, WorkForce Analytics empowers strategic decision making and ensures that your organization is making the most of every investment.

Designed to transform raw data into actionable information, WorkForce Analytics brings powerful ad-hoc reporting capabilities to WorkForce Suite. Simple and intuitive, WorkForce Analytics empowers users to quickly and easily build custom views of labor-related data and share that information with executives, supervisors, and coworkers across the business.

## Real-Time Insights into Your Workforce

WorkForce Analytics provides an unmatched degree of visibility into your labor activities by location, job function, division, and across the enterprise. Patterns become instantly recognizable, best practices emerge and managers have the concrete, data-driven information they need to make timely decisions regarding work schedules, labor mix, and the right practices to maximize productivity.

## A Comprehensive Analytics Platform

A true enterprise analytics platform, WorkForce Analytics is not limited to labor data. The solution is designed to handle data from multiple business systems, and makes it easy for you to correlate those data with the information from your EmpCenter workforce management suite. This capability empowers you to firmly establish the links between labor activities and other corporate metrics, such as productivity and unit costs, and to ultimately close the loop on how workforce strategies impact financial results.

## Easy-to-Use Tools

With WorkForce Analytics, WorkForce Software makes powerful analysis and reporting capabilities accessible via a simple drag-and-drop environment. No complex report building language. No extensive training. No barriers between you and the information you need.



### KEY SOLUTION FEATURES

- Quickly design ad-hoc reports
- View and manipulate real-time labor data
- Create graphs to highlight report results
- Send manager notifications when reports cross specified thresholds
- Import data from other sources throughout the enterprise
- Correlate other business data with labor information from EmpCenter
- Gain greater insight into how workforce management strategies impact other areas of the business
- Schedule reports to run at predetermined times
- Distribute reports in multiple formats (Excel, PDF, HTML, CSV)

## Continuous Improvement

For organizations dedicated to the practice of continuous improvement (such as Six Sigma or other similar programs), WorkForce Analytics serves as a powerful tool to ensure your operations continue to run at peak efficiency. Thresholds can be set within the system and alerts can be triggered, should any of those thresholds be crossed. As a result, managers will be able to identify and address small issues before they have an opportunity to grow into large problems.

