



Vectren Corporation
P.O. Box 209
Evansville, Indiana 47702-0209

July 3, 2003

WorkForce Software
Mr. Kevin Choksi
36141 Schoolcraft Road
Livonia, MI 48154

Kevin,

I wanted to thank both you and Kathy Cannon for all your efforts during our implementation project and since. The addition of the WorkForce Time Entry system to our payroll department has been a wonderful success. Working with a company like WorkForce and its' employees has allowed us to develop a system and make changes as our contracts and policies change without undue stress on our part.

Since implementation of the WorkForce software we have increased our productivity and eliminated a lot of time entry errors with the addition of the built in validations, thus saving the company valuable time and money. This would not have been possible if not for the diligence of your employees in the initial stages of gathering information and sorting it out to understand our complex pay issues with all of our different bargaining units.

We are now able to track vacation, sick and personal time off balances and we were not capable of this before implementation. By tracking this information and exporting into the Oracle system we can now print available vacation hours on the employees pay stub and this has eliminated a lot of phone calls from employees and allows us to use our time in other areas.

We have now been in production with the WorkForce system for one year and we are still impressed with the ease and adaptability of your product. We look forward to a continuing relationship with your company and your staff. Thanks again.

Sincerely,

A handwritten signature in cursive script that reads "Barbara Crow".

Barbara Crow
Payroll Supervisor